

School District of Osceola Virtual Visit Instructions

1. First go to app store and download, "Orlando Health Virtual Visit".
2. Select, create your own account.
3. Enter First and Last name, date of birth, and email.
 - Please enter your username and password.
 - Create a unique password for your account (Password must contain an **8** characters uppercase, lower case, and a numeric character).
 - Consent to terms and condition policy.
4. Complete security questions (2).
5. For iPhone users, the option to enable FaceID will pop up.
6. Select to 'ADD' patient(s) to account.
 - Add self and complete account details.
- 7. How did you find out about Orlando Health Virtual Visit?**
 - Select option, 'I am currently enrolled in an Orlando Health, Disney Cast Advantage or Osceola School District health plan.'
8. Complete patient details (option to add profile picture)
9. Complete medical information.
10. Complete your primary care physician information.
11. Select name.
- 12. Select back button.**
13. You can now request a visit by selecting the Request Visit option.
14. Complete visit detail.
15. Enter pharmacy location.
16. Request visit at no cost.

If you experience registration issues, please contact our 24/7 customer service line at:
1-855-549-2235
or you can e-mail us at:
R-VirtualVisit@orlandohealth.com
(E-mail responses only during Mon-Fri 8A-5P)

